

PRESS RELEASE

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Iwatsu Voice Networks Partners with TeleDirect International, Inc.

Irving, TX, (January 24, 2008) — Today at the Internet Telephony Conference in Miami, Florida, Iwatsu Voice Networks (Booth# 617) announced the expansion its Valued Integrated Partner program (VIP) with the addition of TeleDirect International, Inc. (TDI), a provider of technology solutions for the contact center industry. Iwatsu's VIP program is designed to offer products and services that provide value that can be integrated with the Iwatsu Enterprise Communications Server (ECS), Iwatsu's flagship call processing solution for small to medium sized business.

TDI has agreed to provide Iwatsu with its Encore™ product line, a comprehensive recording, performance management, coaching, and reporting solution for mid-sized contact centers and businesses. Encore voice recording and quality monitoring can integrate with the ECS via SIP, T1/PRI and station tap, providing contact center managers the tools to retain and reward their best agents, rapidly identify and deliver training for staff, and meet government or company mandated recording compliance.

“We are very excited about partnering with Iwatsu,” said Kathleen Kelly, Chief Executive Officer at TDI. “Our expertise in providing Encore's comprehensive and scalable recording and quality management solution, coupled with Iwatsu's expertise in call processing systems, promises to make this a highly productive relationship.”

“The addition of this channel partner will greatly enhance our VIP program,” says Don Gant, VP Channel Marketing and Business Development at Iwatsu. “TDI's Encore products bring best-in-class technology that will provide the ECS and ultimately our customers with value enhancing tools that will help to improve their business.”

About TeleDirect International, Inc.

TDI is the developer of Liberation® and Encore™, a proven technology platform that helps companies increase revenues and develop their workforce. Liberation manages a contact center's entire sales workflow process, including campaign design and management, and agent effectiveness via an agent desktop; industry templates for ease of integration and operation, and performance management and reporting of results and

trends. The Encore Suite maximizes the productivity of a contact center's workforce via integrated voice and screen recording, quality management, coaching, and its Portfolio™ reporting and distribution package. For more information, contact TDI at 480-473-4460 or visit www.Tdirect.com.

About Iwatsu Voice Networks

Iwatsu Voice Networks (IVN) provides leading edge business communications solutions to small and medium-sized businesses (SMB). The Iwatsu Enterprise Suite provides cost-effective call processing, unified communications, speech recognition, call reporting, in-building wireless, campus networking and text-to-speech applications that are typically used by Fortune 1000 companies. IVN is a subsidiary company of Tokyo-based Iwatsu Electric, a 70-year industry leader and pioneer of many firsts in the telecommunications industry, doing business in North America through over 250 authorized business partners. For more information, contact IVN at (800) 866-6342 or visit www.iwatsu.com.